Obtaining & Updating Field Systems Software

The Information Systems website, located at http://Infosys.FMCSA.DOT.GOV/ , was designed not only to provide information on new system developments, software documentation, upcoming software enhancements and hardware recommendations but most importantly to provide ready and easy access to FMCSA software and software updates. In the future, the Information Systems website will be the primary means for delivering software directly to the field user. Although a CD containing Field Systems software will continue to be distributed to State and Federal Offices annually, all FMCSA software and software updates will be available for download from the Information Systems web site though out the year. State and Federal users will be notified via e-mail as new software updates are posted and available for download from the web site.

While much of the information contained on the site is available to the general public, access to the official versions of Field Systems software, software updates and certain documentation are controlled through the use of the SAFER password system.

How to get a SAFER user ID and Password

The SAFER password system is administered by the FMCSA Technical Support Center. To obtain a user name and password the attached SAFER Enrollment Form must be completed and e-mailed to FMCTECHSUP@VOLPE.DOT.GOV. Alternately it can be faxed to (617) 374-2336 To insure proper handling please enter SAFER in the subject field of the e-mail message.

The SAFER enrollment form provides for enrolling multiple users from one Division Office on a single form. Each Division Office must appoint a person as the Account Contact for that office. Any requests to add new users or delete old users would be coordinated through the Account Contact.

Upon receipt of the completed SAFER Enrollment form, the FMCSA Technical Support Center will send a SAFER user name and password to each individual listed on the enrollment via express mail.

Any questions regarding the SAFER password system should be directed to the FMCSA Technical Support at 617-374-5090.

How to download and install software and software update files from the Information Systems website

To download FMCSA Field Systems Software installation or update programs follow these steps:

- Use the Internet Explorer Web browser to go to the Information Systems Website at http://Infosys.FMCSA.DOT.GOV/. (Use of the Netscape web browser may cause problems with the download process)
- Click the button labeled Software located on the left hand site of the web page
- This will display a popup window allowing the user to select software available to the general public or software for official use only. To view and download the official

versions of Field System software and software updates click the button labeled **Official User**

- This will display a popup window asking for the users SAFER user ID and password.
- Enter your SAFER user ID and password and click on the button labeled **OK**.
- This will display a page listing all of the current versions and updates for Field Systems software
- Moving the mouse over the word "Download" next to the desired application will display files available for download for this application
- Clicking on the desired file will display a popup window giving the user the option to choose whether to "Run this program from its current location" or to "Save this program to disk".
- Click the radio button next to "Save this program to disk" and then click **OK**
- This will display a popup window asking the user to select a location where the downloaded file is to be saved.
- Select the desired location and click **Save**. The selected program file will then be copied from the website to your computer.

To install downloaded software or software updates follow these steps:

- Close any applications running on your computer
- Locate the downloaded software installation or update file
- Highlight and then double click the file
- Follow any instructions displayed during the installation process